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PA105M II-3

ST SMART
Human Skills
13/10/16
75 Marks

Q. I Attempt any two 15 marks

1. What do you mean by attitude and state its functions?
2. How can nature of human beings be best described?
3. Distinguish between Type A and Type B personality?

Q. II Attempt any two 15 marks

1. What are the internal and external factors that determine the behavior of a person?
2. Distinguish between Team Versus Group?
3. What are the effects and symptoms of stress?

Q. III Attempt two 15 marks

1. State the significance of HRM?
2. What do you mean by HRD and explain its features?
3. What are the techniques of recruitment and selection?

Q. IV Attempt any two 15 marks

1. What are the methods of training & development?
2. What do you mean by performance Appraisal? State its objectives?
3. Explain the process of career planning & development?

Q. V Write short notes on 15 marks

1. Stereotypes.
2. Different types of team.
3. Sources of stress.
4. Qualities of HRM.
5. Type – B.